

MINUTES OF THE MEETING OF MAYBUSH PPG HELD ON 3rd NOVEMBER 2021

PRESENT – JB (Chairman), LG (Practice Manager), JC, DC, PF, SB, RW (Secretary).

APOLOGIES – M & JL.

MINUTES - the minutes of the meeting held on 1st September 2021 were approved.

MATTERS ARISING

- JB reported that he understood that there would be a stand-alone surgery on the new City Fields estate.
- LG said that the new reception staff were settling in well.
- Website.
 - LG said she would welcome any feedback from the PPG. **All**
 - DC asked why there were no photos of the staff. LG said that, at a future time, staff would be asked if they were happy to have their photo included.
 - RW thought the new website was clear, bright and well laid out.
 - 'Engage Consult'. This is a method of engaging with the practice online for non-urgent and administration enquiries. RW said he was put off by the 10 steps to sign up, and the 18 steps to send a message. LG said this problem was being acted on.
- PF and JC said how much the telephone service had been improved by having LG's voice initially answering the calls.
- Re PPG membership, RW advised that he had removed two members of the group from the contact list - after a long period of non-attendance at meetings. JB pointed out that the PPG should have representation from the Asian community – LG said she would ask GPs to advise if they knew of anyone suitable. **LG**
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FLU VACCINATIONS

- LG advised that there had been three Saturday sessions. The last session on October 30th was for under 65s. The morning weather probably accounted for the relatively high no-shows. There were hundreds of vaccines left. The next session would be on Tuesday November 9th – LG and EB would be vaccinators, and PF had agreed to help.
- There would then be a review of the situation. LG felt any more Saturday sessions would be unlikely. There may be some midweek.
- RW asked why pharmacies like Boots get the flu vaccine weeks before GP practices? LG said that was a question she would like answered. For instance, Maybush have already ordered their flu vaccine for 2022, so it is not caused by practices ordering late.

OTHER VACCINATIONS

- COVID – there are no plans for Maybush to carry out covid boosters. This is being dealt with by the PCNs.
- PNEUMONIA - vaccinations are available to anyone over the age of 65 or to those with a health condition. Vulnerable patients may need a 5 year booster vaccination.

EVENTS

JB asked if there was any possibility of the PPG restarting health events at the practice. It was felt that speakers might not want to mix at the present time. Spring 2022 might be a possibility, depending on the daily case rates.

ANY OTHER BUSINESS

LG advised that EB would be leaving in December to work with Conexus Healthcare. Everyone agreed that she had been a great asset to the practice and would be sadly missed.

NEXT MEETING - will be held at the practice on **Wednesday 8th December at 3.45pm**

The meeting closed at 4.30 pm.